



Case Study: Motorola Employee Credit Union

Like most credit unions, Motorola Employees Credit Union (MECU) is dedicated to providing a consistent level of high quality member service. To do this, not only do they need a top level management team and employee staff to administer their policies, but they also must aggressively and proactively protect their members' sensitive data and confidential information from any and all threats with a comprehensive and cost effective data loss prevention (DLP) package and internal security solution.

"We had already started the process of securing an effective DLP solution when we were introduced to CTH Technologies' SecureCARE software package," said Mike Murphy, Executive Vice President/ COO of MECU. "We were pleasantly surprised to discover that many of the tools we were looking at or had deployed on an individual basis were all included in their comprehensive security solution. There's a lot of functionality for the cost."

Once the software was installed, MECU was able to replace some modules and put them under the "umbrella" of features the SecureCARE package provided. For example, the e-mail encryption tool, the employee monitoring tool, web monitoring and filtering, and end point/USB protection are all part of the feature-rich software package, rather than being separate modules. "It's great to have everything under one roof, so to speak," says Eric Kapusinski, Systems Analyst at MECU. "It can be very time consuming just keeping up with multiple licensing agreements for multiple modules. With everything together, the CTH software package makes it very convenient and much more cost effective to administer our DLP strategy."

Credit unions today have on file the most sensitive of member data. This data includes social security numbers, account numbers, credit card numbers and other personal information. Also, most data breaches that occur within the credit union field are internal and accidental. MECU chose CTH Technologies' data loss prevention (DLP) package, or SecureCARE to protect against any internal loss of customer data, either accidental or otherwise, while, at the same time, meeting the required compliance regulations set by state and federal agencies. It's important to know that the CTH SecureCARE software package goes beyond the standard minimum regulatory requirements to provide much needed additional internal functionality to ensure the credit union is truly secure and protected from any costly data breach or fraudulent activity.



CTH Technologies, Inc.



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Systems Analyst

“Our biggest concerns were e-mail encryption, employee monitoring, and end-point protection. We realized our encryption policy would be more efficient if we could automatically encrypt sensitive e-mails instead of relying on employees to determine what they thought was sensitive,” said Mike Murphy. “Second, we needed to prevent the accidental or malicious loss of sensitive data via USB drives or laptops leaving the workplace. It gives us great peace of mind to know that the CTH SecureCare solution now automatically enforces our e-mail encryption and USB policies.”

Another strong feature of the SecureCARE software is the ability to generate accurate reports. Understanding user behavior at the desktop level makes securing the network that much easier. For example, with a user timesheet report, employee activity can be monitored during “real time”. If undesired activity is discovered then policies can be created to prevent any of that activity from continuing.

The centralized dashboard allows your credit union to monitor user behavior, identify risk areas, create and manage policies, and create customized alerts all from one central location. “It’s a very well designed tool and easy to deploy,” says Eric Kapusinski. “I thought it might be difficult because of all the functions but the SecureCARE tool was really easy for me to learn. We had our data loss prevention procedures in place right away.”

Don’t wait....Get started today!!

The CTH Technologies team of data loss prevention experts can help you understand your unique security requirements by identifying security priorities and sharing insight into our industry’s best practices. Our Desktop Security Risk Assessment (DSRA) will be deployed on a select number of network desktops to help you identify these areas of risk. Then we will provide you with reports showing these areas and recommend tried and true policies that will guarantee a thorough, comprehensive, and cost effective DLP solution your credit union can deploy immediately and be confident of surpassing all the state and federal compliancy requirements.

About CTH Technologies

CTH Technologies now offers a unified Business Solutions Management platform that secures, simplifies, and automates IT processes, improves decision making, provides performance analytics and integrates data workflows across all technology platforms. Within this framework, security remains the lead focal point within our solution suite offering. Our technology provides Enterprise Information Protection solutions that enable sensitive customer, patient or company data to move securely within large enterprises or small businesses, greatly increasing collaboration, enabling business processes and meeting regulatory compliance requirements for all of our customers.



CTH Technologies, Inc.

One Lincoln Centre, 15th Floor
Oakbrook Terrace, IL 60181

Phone: (630) 613.7070

Fax: (630) 613.7001

Email: sales@cthtech.com

www.cthtech.com